



how can one access the services of the ministry of economy and finance?

In order to request a service or carry out a transaction, simply go to <https://sedemeh.gob.es> and choose the one you require. You may also visit any of the ministry's online offices, depending on the service you require.

To carry out any transaction visitors will need to identify themselves using their digital ID card or any other recognised system of digital signature, as specified by the corresponding office.



a project for all

Online Administration brings advantages to everyone. It is a common project. Today it should be considered as an ambitious future goal that has just begun, a path we have to tread bringing as many of us on board as possible.

To help build this project for all of us, the best you can do is to send us your suggestions. Only with your feedback can we take the steps to deliver a successful service.

If you wish to make an enquiry or send a suggestion regarding the content or the services provided through the head office, please write to: gestión.sede@meh.es

To submit an online suggestion or formal complaint of a general nature, please go to:

<https://sedemeh.gob.es/es-ES/Paginas/Quejasysugerencias.aspx>



www.meh.es
<https://sedemeh.gob.es>



no appointment necessary at the ministry of economy and finance



¿what is online administration?

Online Administration uses digital, IT and telematic resources and techniques to aid communication between the Administration and the public.



from anywhere, at anytime

Online Administration uses digital, IT and telematic resources and techniques to aid communication between the Administration and the public.



main rights

Law 11/2007 on digital access to public services lays down new rights for citizens. It basically entitles the public to:

- Communication with the Administration using digital means for any transaction or service.
- Choice of how to communicate with the Administration.
- No requirement of information or records that the Administration already possesses.
- Online information on the status of their transactions.
- Digital copies of any records related to their transactions.



total security, total guarantee

Legal and technological security and guarantee for online communications are achieved through:

- Use of a fully equipped online office. That delivers the same services as conventional offices, with guarantees and security for users equal to or greater than those in a physical office.
- The responsibility of office titleholders as regards the integrity, accuracy and update of the information and services accessed.
- Identification and authentication, by way of digital signature, of both the public and the ministerial offices. Any transfer from one place to another shall always require the signature and authentication of those concerned.
- All transfers are automatically logged, and an acknowledgement of receipt is given in order that the Administration cannot refuse the delivery of a document or decline its submission.

A procedure for submitting complaints and suggestions about this system is at the disposal of the public.

The Administration ensures the security and confidentiality of all data in its files, systems and applications.



offices of the ministry of economy and finance

In January 2010 the Ministry of Economy and Finance placed more than 600 online services and procedures at the disposal of the public; these can be accessed through 12 online offices.

The full list of services and procedures can be consulted at the head office: <https://sedemeh.gob.es/>

The 12 online offices of the Ministry of Economy and Finance are as follows:

- **Central Online Office:**
<https://sedemeh.gob.es>
- **State Tax Administration Agency:**
<https://www.agenciatributaria.gob.es>
- **DG Community Funds:**
<https://sedefondoscomunitarios.gob.es>
- **DG Personnel Costs and Public Pensions:**
<https://clasespasivas.gob.es>
- **DG Insurance and Pension Funds:**
<https://www.sededsfp.gob.es>
- **DG for Cadastre:**
<https://www.sedecatastro.gob.es>
- **DG the Treasury and Financial Policy:**
<https://www.tesoropublico.gob.es>
- **Office for National Statistics:**
<https://sede.ine.gob.es>
- **National Mint:**
<https://www.sede.fnmt.gob.es>
- **National Competition Commission:**
<https://sede.cncompetencia.gob.es>
- **Spanish Securities Market Commission:**
<https://sede.cnmv.gob.es>
- **Official Credit Institution:**
<https://sedeico.gob.es>

The 5 online satellite offices of the head office are:

- **Accountancy and Account Audit Institute:**
<http://icac.gob.es>
- **Administrative Courts for Tax and Economic Appeals:**
<http://www.tribunaleseconomicoadministrativos.gob.es>
- **DG Taxation:**
<http://www.tributos.sedemeh.gob.es>
- **Institute for Fiscal Studies:**
<http://sedeief.gob.es>
- **Commissioner for the Tobacco Market:**
<http://sede.cmtabacos.gob.es>